

DEAR GUESTS!

Since we are welcoming people from many different countries, cultures and age groups in our house and the customs and interests often strongly differ, we have set up some cornerstones for a good coexistence, which shall make sure that all residents of our house will spend a wonderful holiday next to and with each other. We have worked hard on the planning, the furnishing and the technical equipment in order to make sure that you will spend a great time with us. By investing in a controlled ventilation system in all rooms, high quality beds and mattresses and homemade, triple-glazed and thus soundproof wooden windows, we have created the best conditions for a good and undisturbed sleep after a long skiing day:

Therefor we EXPRESSLY URGE you

to keep the night rest from 10:00 pm to 07:30 am.

During this time, please abstain from loud music and loud behaviour.

WE WILL ASSUME OUR RESPONSIBILITY FOR THE OTHER GUESTS STAYING IN OUR HOUSE AND INSIST ON THE COMPLIANCE OF THIS RULE. We also kindly ask you to be discreet when you come home and to respect the other roommates in the house - especially during the night rest period. For the purpose of a good neighbourhood, this obviously also applies to the balconies and the areas around the house.

General:

If there is something missing in your apartment or you need help, feel free to contact us. All the items in the apartments or on the balconies can and should be used by the guests. However, please handle the entire inventory carefully. The renter must treat the property with prudence and make sure that all the people staying in the apartment also comply with these rental conditions.

Bread service & breakfast facilities:

We offer to get croissants and your favorite bread rolls for you. You can place your order with us on the evening before until 06:00 pm. The next morning at about 07:30 am, we will hang the bread on your apartment door. It is also possible to have breakfast at the Hotel Antony right next-door (20 meters). We would be pleased to check the availabilities and reserve a corresponding number of seats for you. The settlement takes place in cash directly at the reception of the Hotel Antony.

Kitchen:

Please note that dishes should only be returned to the cabinets when they are clean. The same applies to cutlery, pots and appliances that you have used. We are happy to offer you additional tabs for the dishwasher and any other cleaning materials you may require, free of charge. A vacuum cleaner is located in the small room under the in-house staircase if you should need it.

Rubbish:

Since we are committed to recycle our waste, we kindly ask you to help us. If you have any questions regarding the waste disposal, we are happy to answer them on your arrival. If you do not separate the garbage properly, we will charge a fee of 5.-Euro per kilo at the end of your stay. The garbage room with the different containers is located right next to the main entrance to the apartments, behind a sliding door.

Ski and ski boots:

Please place your skis and ski boots in the designated ski room - just opposite your apartment door. We as property owner do not assume any liability for stored items in the ski room. It is not allowed to enter the apartments with ski boots or take the skiing equipment inside the apartments.

To the smokers:

Smoking is strictly forbidden in our apartments and only allowed on the balcony, where you can find an ashtray! For damages such as burn marks and holes in our furniture, floors, bed linen, tablecloths, etc. we will charge you the full

replacement costs. If due to smoke in the apartment additional cleaning - e.g. the curtains, etc. is necessary, the charges for a special cleaning service will be charged to the renter (you will have to face costs of minimum 700€ or more).

Bath:

Please do not throw any hygiene products or food leftovers in the toilet.

Damages:

Nobody deliberately damages things, but it can happen that something breaks. We would be very thankful, if you could inform us about any damage before we notice it at the final cleaning after your departure. The renter is liable for cost of the replacement or reparation of the damaged item, which is usually covered by the renter's liability insurance.

Parking:

Having you provided with a parking space, does not imply a custody agreement. In case of loss or damage of parked or maneuvered vehicles and their contents on the private property, we (as lessors) are not liable, except in case of intent or gross negligence.

Visits:

For security reasons, the visit of non-residents in our house is not allowed at any time. Unknown people would have direct access to the belongings of the other guests due to the open design of the shared front and ski room. If your friends or acquaintances want to come for a short visit (until 22:00 clock at the latest), then this has to be agreed with us previously.

Departure:

The property owner will hand the apartment over to you in clean and perfect conditions and the apartment must be handed back in a swept-clean state. All garbage has to **be given to the property owner the day** before departure or can also be disposed well recycled in the garbage room (sliding door at the entrance). The latest check out time is at 10:00 o'clock. Exceptions must be arranged with the us beforehand. Not accorded late departures cause high costs (due to the unscheduled cleaning and possible claims of subsequent guests for late check-in). These costs have to be covered by the perpetrator of the damage.

Keys:

The chip keys to your apartment also open and close the front door. Please do not give your keys to anybody. If the keys are lost, the renter is liable for the costs of replacement. **PLEASE ALWAYS TAKE YOUR KEYS WITH YOU.** We are not always at home and do not want to risk that you cannot come in on a cold night. Please keep the windows and doors always closed. We have a controlled room ventilation system in all apartments, which constantly provides fresh air. If you still feel the need for some cool air and want to ventilate the rooms, please close the windows / doors carefully afterwards. Cold, uncontrolled incoming air over a longer period can lead to serious damage of the system.

The maximum insured amount for items you bring with you into the apartments is 2,000 euros.

Together with a sufficient number of Wi-Fi access codes, you will receive: sets of the combined house and apartment keys. With the handover of the keys, you expressly accept the present house rules.

WE WISH YOU A BEAUTIFUL, FUNNY AND RELAXING stay in our house! IF YOU HAVE ANY QUESTIONS OR NEED HELP, PLEASE DO NOT HESITATE TO CONTACT US.